

StayAPI

Guest Sentiment Report

What guests praise, and complain about, at any hotel.

Run: Aug 5, 2026 09:23 UTC Gl: us Hl: en Hotel: Park Hyatt Tokyo API requests: 2

Biggest complaint driver: Bar — 28 negative mentions. Fixing this one theme moves the rating most.

Google rating

4.5/5

Park Hyatt Tokyo

Total reviews

4557

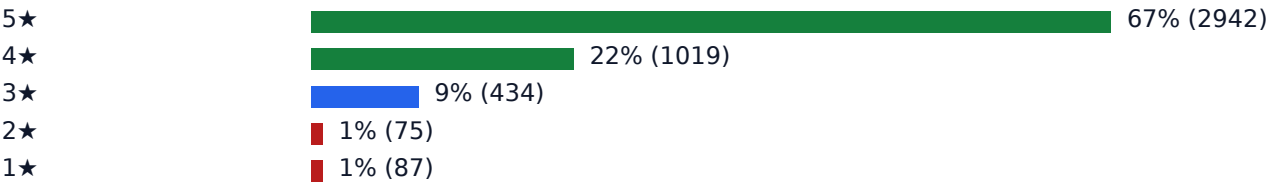
5-star share

67%

1-2 star share

2%

Rating breakdown



What guests praise most

Topic	Mentions	Positive	Negative	Positive share
Service	279	246	25	91%
Property	280	246	19	93%
Bar	250	186	28	87%
Room	181	161	3	98%
Dining	158	108	24	82%

What guests complain about

Topic	Mentions	Positive	Negative	Positive share
Bar	250	186	28	87%
Service	279	246	25	91%
Dining	158	108	24	82%
Location	108	68	19	78%
Property	280	246	19	93%